Cambium Networks Cambium Networks, Inc. 3800 Golf Road Schaumburg, IL 60008, U.S.A.	Document Number: FSB 9073
	Revision: 000v003
FIELD SERVICE BULLETIN PTP820G, PTP820C PTP820S Upgrade Recommended	Application: Global
	Effective Date: 15 August 2018
	Expiry Date: N/A

FIELD SERVICE BULLETIN

BULLETIN TYPE		SEVERITY RECOMMENDATION	
	Warranty Service		**High – Perform immediately**
X	**Informational**	X	**Medium – Perform at next scheduled maintenance**
	Customer Specific		**Low – Perform when system exhibits symptoms**

SUBJECT: Recommendation for upgrade of PTP820G, PTP820C and PTP820S radios to software release 9.7.

MODEL / SYSTEM AFFECTED: **All** PTP820C, PTP820G and PTP820S radios running software prior to release 9.7.

REASON FOR UPGRADE:

Software release 9.7 was released for use in February 2018.   Cambium highly recommends all customers using the above mentioned PTP820 radios to upgrade to this latest release at their earliest convenience.   There have been many software enhancements, bug fixes and new features added to the 9.7 release. Note – Release 9.7 is not FIPS compliant.

Some of the new features introduced in release 9.7 include:

- Link Aggregation Control Protocol (LACP)
- Current BER level Display in Web EMS
- New MRMC Script for PTP820C and PTP820S
- ASP Enhancements and Link Loss Forwarding (LLF)
- Software Download via HTTP and HTTPS
- New CLI Command to Display XPIC Status
- Free Text User Comment Field in Unit Parameters Page of Web EMS

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RESOLUTION:

Customers who have deployed a PTP820 link and are operating on software releases older than 9.7 are urged to upgrade. Please see the below references for assistance if necessary.

1. Software updates for the PTP820 radio can be found at the following URL:

    https://support.cambiumnetworks.com

2. Questions regarding the recommended update can be directed to Cambium Customer Support by opening a trouble ticket from the Support Portal located at the following URL:

    https://support.cambiumnetworks.com