Document on authenticating guest user via Active Directory server using LDAP protocol where portal mode is internal AP

#### Introduction

This document describes how to configure cnPilot Hotspot or E series device for web authentication using Active Directory (AD) server via LDAP.

Note: This feature is available from 3.0-b24 beta release build.

Devices used to explain the feature

Client device : Mobile phone

Access Point : Cambium Networks E600 Access point

Active Directory : Windows 2008 server

#### Configure LDAP Server

The first step is to configure the LDAP server, which serves as a backend database to store user credentials of the wireless clients. In this example, the Microsoft Windows 2008R2 server is used as the LDAP server.

#### Create Users on the Domain Controller

Step1: Create an Organizational Unit (OU) which can contain multiple groups that carry multiple users

Step2 : Create a group inside the organizational unit

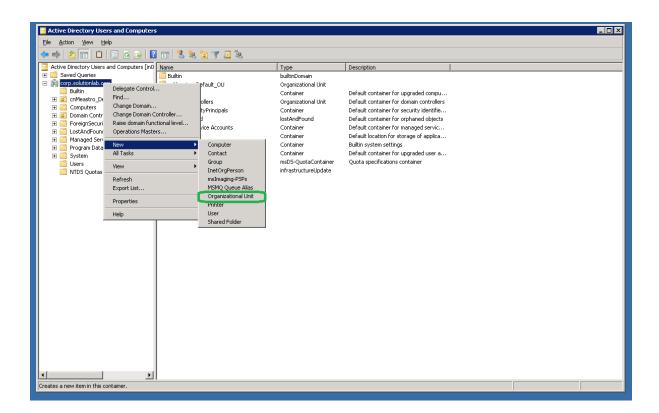
Step3: Create a user and add the user to the group

In this example, a new OU "Test\_Ldap" is created, and group "Test\_Group\_LdapTest" is created inside this OU. A user named "anand" is created, and added to the "Test\_Group\_Ldap".

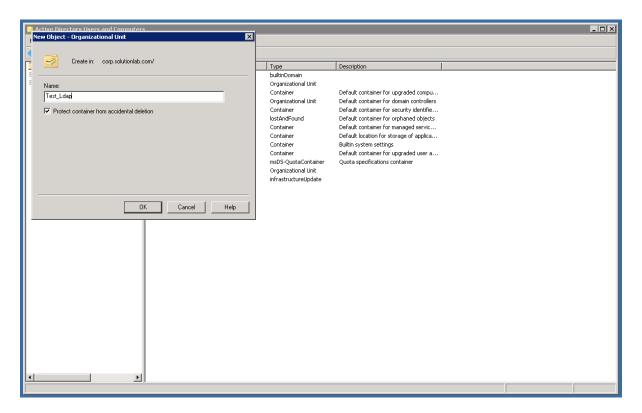
Note: The domain used in this example is corp.solutionlab.com

Attaching the screenshot for the steps described

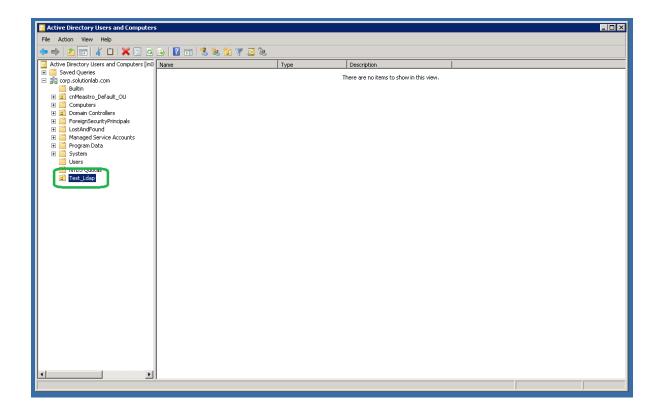
Screenshot details are explained at the bottom of the screenshot



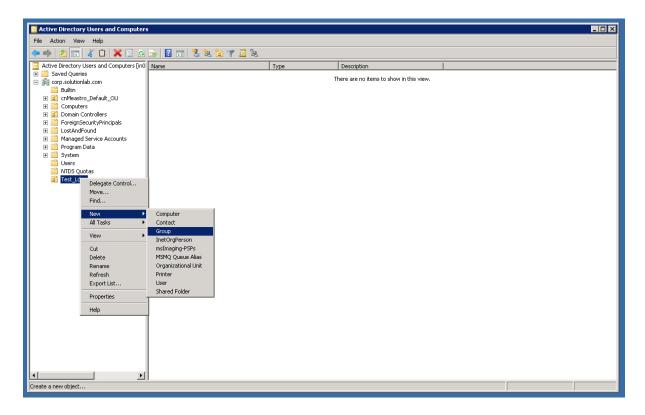
Right click on corp.solutions.com domain name to create an OU



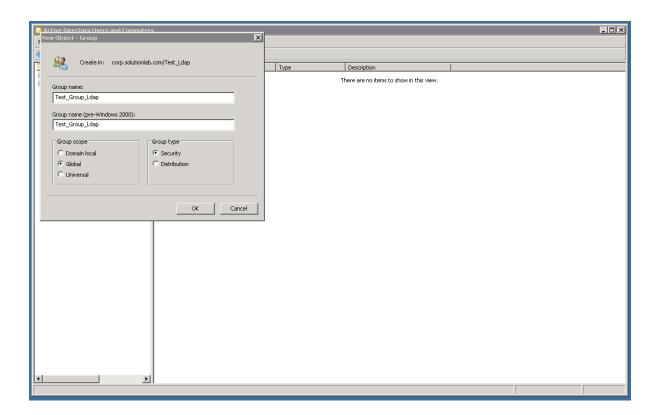
Enter the organizational name and click on OK



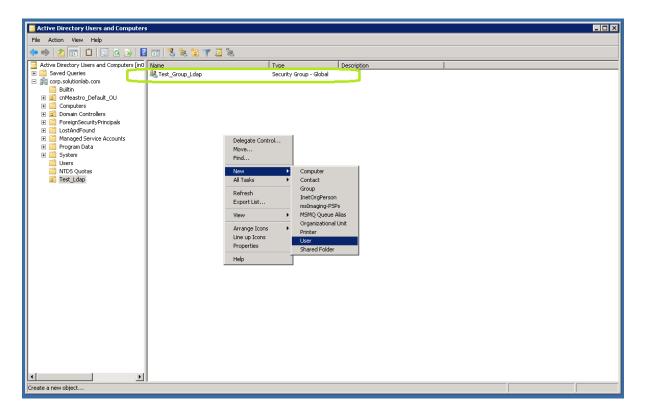
## Test\_Ldap OU is now created



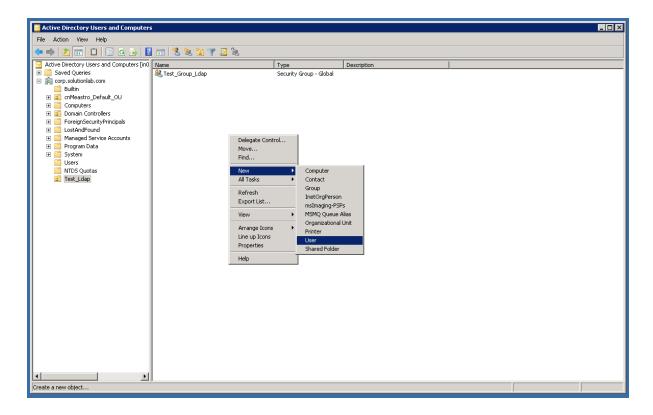
Right click on Test\_Ldap OU to create a new group



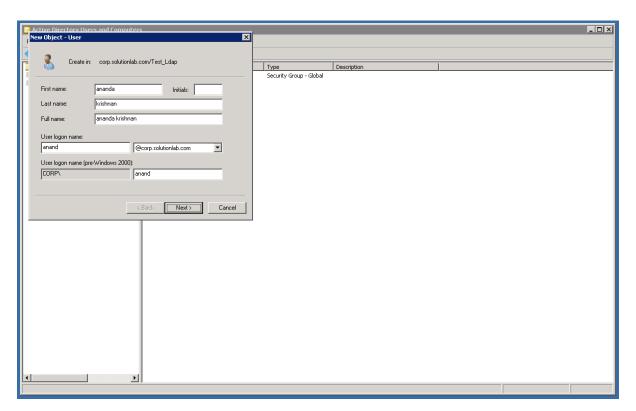
Enter group name "Test\_Group\_Ldap" and click OK



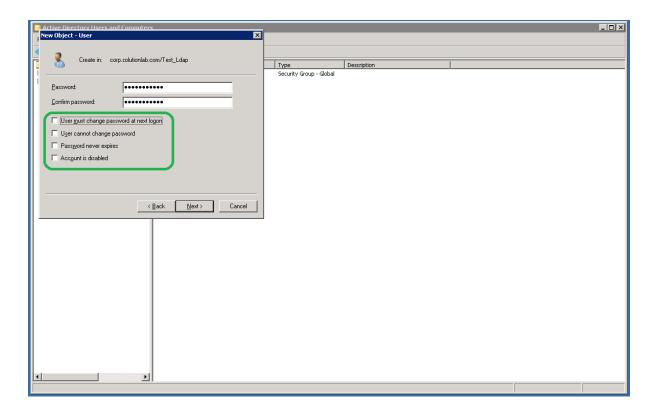
"Test\_Group\_Ldap" group is now created



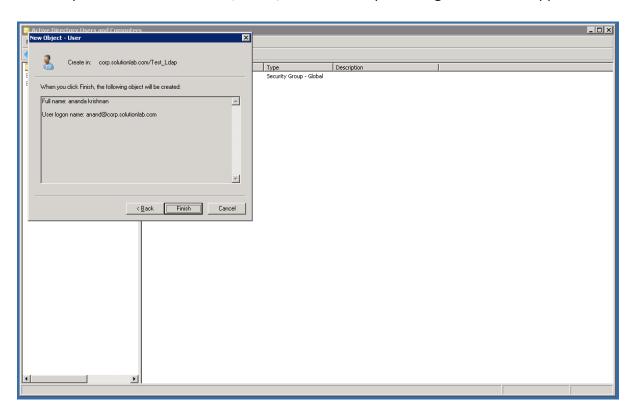
Right click on "Test\_Ldap" OU to create a user



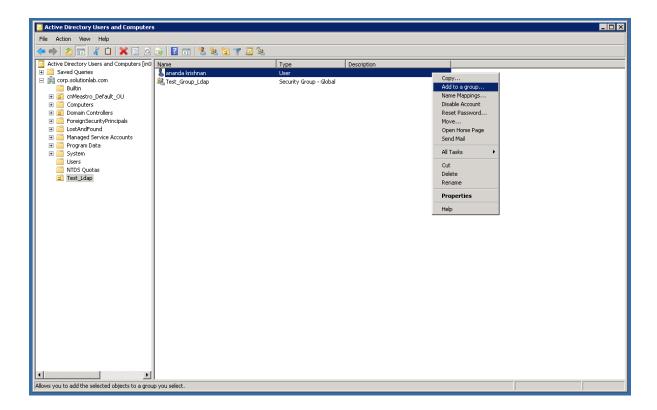
Add the user name and click NEXT



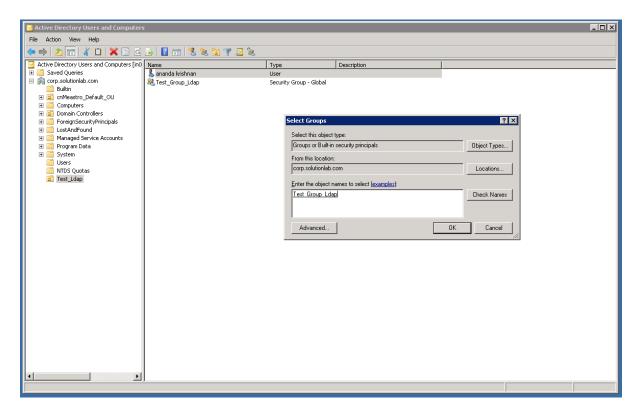
Add the password and click NEXT, check/uncheck the options in green which is applicable



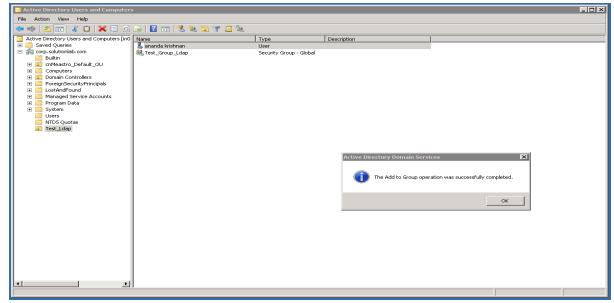
Click FINISH to create the user



#### Add the user to a group



Search the group to which the user needs to be added and click on OK

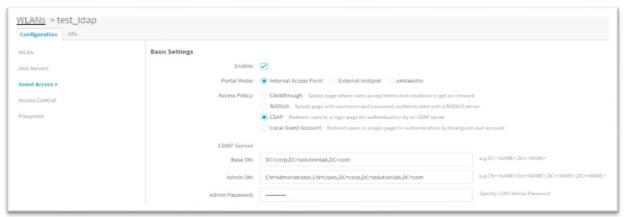


User successfully added to the group

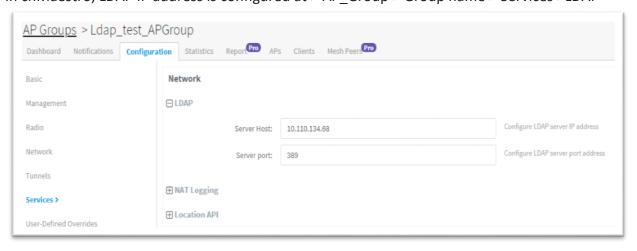
### Configure LDAP server credential on the cnMaestro/AP

In cnMaestro, Ldap guest is available at shared settings > wlan > wlan name > guest access

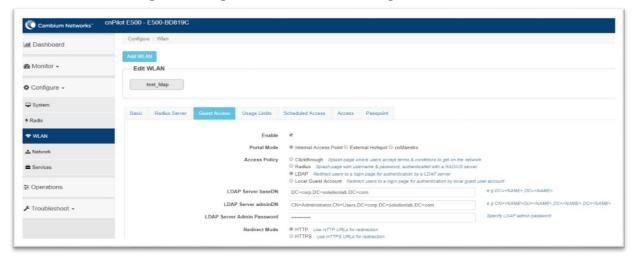
Below configuration is for default Administrator user which is part of Users



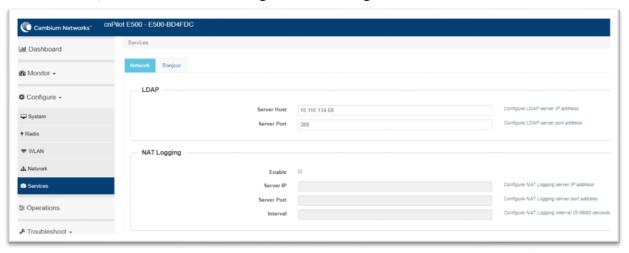
In cnMaestro, LDAP IP address is configured at > AP\_Group > Group name > Services > LDAP



In Access Point, LDAP guest configuration is available Configure > Wlan > Guest Access



In Access Point, LDAP IP address is configured at > Configure> Services > Network > LDAP



#### Order of DC, OU and CN

Make sure that the order of configuring the DC and OU and CN are correct so that we do not have any issues in binding the AD. Here in this example, order is like this,

CN=James,OU=Idap OU Test,OU=Test Ldap,DC=corp,DC=solutionlab,DC=com



Let's take different users created in different hierarchy of LDAP and bind with AP and authenticate

LDAP typically has following format. **cn=common name**, **ou=organizational unit**, **dc=domain** 

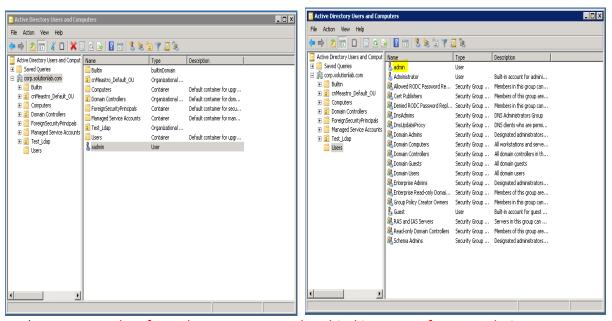
"sadmin" –is an administrative user created at the root level.

"admin" is the user used to authenticate the client available at default users group.

For the below example, cnMaestro/ AP configuration is,

LDAP Server		
Base DN:	DC=corp,DC=solutionlab,DC=com	e.g DC= <name>,DC=<name></name></name>
Admin DN:	CN=sadmin,DC=corp,DC=solutionlab,DC=com	e.g CN= <name>OU=<name>,DC=<name>,DC=<name></name></name></name></name>
Admin Password:		Specify LDAP Admin Password

Note: We do not need to add OU here since "sadmin" user is not added to any group
Windows AD configuration, Bind user on the left pic and authentication user on the right pic



Packet capture taken from the LDAP server when bind is success for user admin

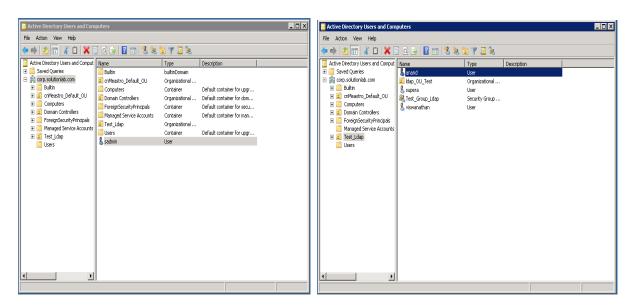
No.	Time	Source	Destination	Protocol	Length	lyfo .
r 1	25 16.302908	10.110.200.111	10.110.134.68	TCP		74 39273 + 389 [SYN] Seg=0 Nin=14600 Len=0 MSS=1460 SACK PERM=1 TSval=71700 TSecr=0 WS=16
1	26 16.303015	10.110.134.68	10.110.200.111	TCP		74 389 + 39273 [SYN, ACK] Seq=0 Ack=1 Win=8192 Len=0 MSS=1460 WS=256 SACK_PERM=1 TSwal=260543131 TSecr=71700
1	27 16.303987	10.110.200.111	10.110.134.68	TCP	- 6	66 39273 + 389 [ACK] Seg=1 Ack=1 Win=14608 Len=0 T5val=71701 TSecr=260543131
1	28 16.304349	10.110.200.111	10.110.134.68	LDAP	13	30 bindRequest(1) "CN=sadmin,DC=corp,DC=solutionlab,DC=com" simple
1	29 16.305697	10.110.134.68	10.110.200.111	LDAP	1	88 bindResponse(1) success
1	30 16.306623	10.110.200.111	10.110.134.68	TCP	- 6	66 39273 + 389 [ACK] Seq=65 Ack=23 Win=14608 Len=0 TSval=71701 TSecr=260543131
1	31 16.307129	10.110.200.111	10.110.134.68	LDAP	16	61 searchRequest(2) "DC=corp,DC=solutionlab,DC=com" wholeSubtree
1	32 16.327785	10.110.134.68	10.110.200.111	LDAP	196	69 searchResEntry(2) "CM=admin,CM=Users,DC=corp,DC=solutionlab,DC=com"   searchResRef(2)   searchResRef(2)   searchResRef(2)   searchResDene(2) success [2 results]
1	33 16.328934	10.110.200.111	10.110.134.68	TCP	- 6	66 39273 + 389 [ACK] Seg=160 Ack=1926 Win=20400 Len=0 TSval=71703 TSecr=260543132
1	34 16.330049	10.110.200.111	10.110.134.68	LDAP	13	38 bindRequest(3) "CN=admin,CN=Users,DC=corp,DC=solutionlab,DC=com" simple
1	35 16.331634	10.110.134.68	10.110.200.111	LDAP	1	88 bindResponse(3) success
1	36 16.333256	10.110.200.111	10.110.134.68	LDAP	16	61 searchRequest(4) "DC=corp,DC=solutionlab,DC=com" wholeSubtree
1	37 16.334203	10.110.134.68	10.110.200.111	LDAP		69 searchResEntry(4) "Cll=admin,Cll=Users,DC=corp,DC=solutionlab,DC=com"   searchResRef(4)   searchResRef(4)   searchResRef(4)   searchResDone(4) success [2 results]
1	38 16.335361	10.110.200.111	10.110.134.68	TCP	- 6	66 39273 + 389 [ACK] Seg=327 Ack=3851 Win=26192 Len=0 TSval=71704 TSecr=260543134
1	39 16.340853	10.110.200.111	10.110.134.68	LDAP		73 unbindRequest(5)
1	40 16.340855	10.110.200.111	10.110.134.68	TCP		66 39273 + 389 [FIN, ACK] Seq=334 Ack=3851 Win=26192 Len=0 TSval=71704 TSecr=260543134
1	41 16.340903	10.110.134.68	10.110.200.111	TCP	- (	66 389 + 39273 [ACK] Seg=3851 Ack=335 Min=66004 Len=0 T5val=260543134 TSecr=71704
L 1	42 16.341030	10.110.134.68	10.110.200.111	TCP		54 389 + 39273 [RST, ACK] Seq=3851 Ack=335 Win=0 Len=0

#### Logs from the AP for successful user authentication

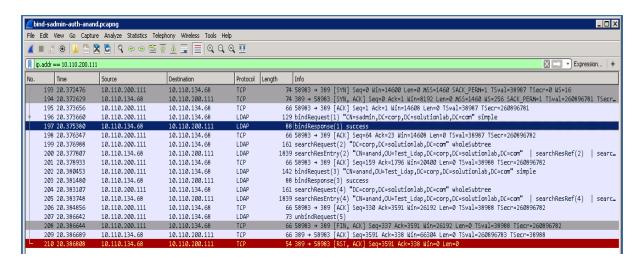
```
E500-BD819C(config)  
E500-BD819C(config)
```

"anand" is the user used to authenticate the client available at Test\_Ldap OU.

Windows AD configuration, Bind the LDAP server with user (sadmin) credentials on the left pic and authenticate guest user (anand) on the right pic



Packet capture taken from the LDAP server when bind is success for user anand



#### Logs from the AP when user authentication is success

Let's use another Administrative user to bind the AP with the Active directory.

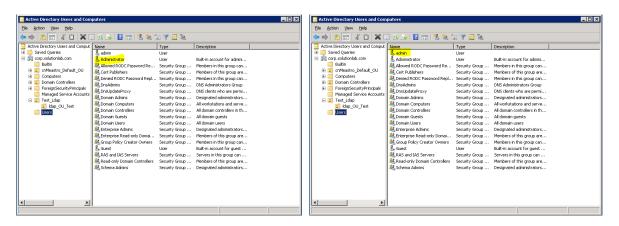
"Administrator" —is an administrative user already available in the users group

"admin" is the user used to authenticate the client available at default users group.

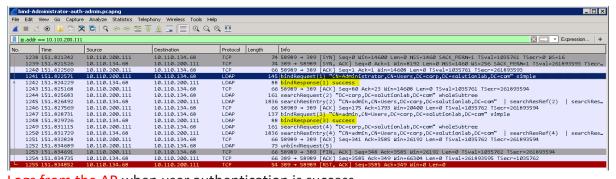
cnMaestro/ AP configuration is, Note that here Users is mapped to CN not OU

LDAP Server		
Base DN:	DC=corp,DC=solutionlab,DC=com	e.g DC= <name>,DC=<name></name></name>
Admin DN:	CN=Administrator,CN=Users,DC=corp,DC=solutionlab,DC=com	e.g CN= <name>OU=<name>,DC=<name>,DC=<name></name></name></name></name>
Admin Password:		Specify LDAP Admin Password
Admin Password:		Specify LDAP Admin Password

Windows AD configuration, Bind the LDAP server with user (Administrator) credentials on the left pic and authenticate guest user (admin) on the right pic



Packet capture taken from LDAP server when bind is success and authentication is also success

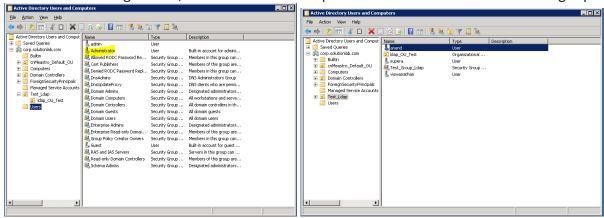


Logs from the AP when user authentication is success

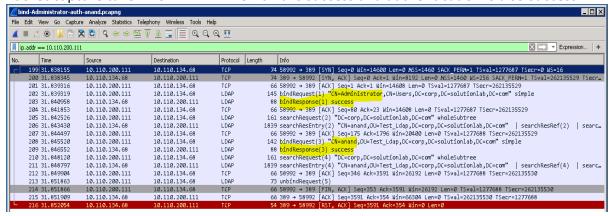
```
E500-BD819C(config) #
E500-BD819C(config) # service show debug-logs wifid | grep LDAP
Jun 11 09:35:33: LDAP provided session time[0], idle timeout[0], reply-msg=N/A (hotspot.c:1875)
Jun 11 09:35:33: LDAP provided session time[0], idle timeout[0], reply-msg=N/A (hotspot.c:1875)
Jun 11 09:35:33: LDAP search entries found: 1 for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:228)
Jun 11 09:35:33: LDAP search status: Success for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:223)
Jun 11 09:35:33: LDAP Return code : 115 for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:223)
Jun 11 09:35:33: LDAP Return code : 115 for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:223)
Jun 11 09:35:33: LDAP search initiated for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:223)
Jun 11 09:35:33: LDAP server bind successful for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:167)
Jun 11 09:35:33: LDAP search initiated for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:160)
Jun 11 09:35:33: LDAP search initiated for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:120)
Jun 11 09:35:33: LDAP search initiated for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:120)
Jun 11 09:35:33: LDAP server bind successful for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:20)
Jun 11 09:35:33: LDAP session initialized for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:20)
Jun 11 09:35:33: LDAP session initialized for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:20)
Jun 11 09:35:33: LDAP session initialized for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:20)
Jun 10 09:35:33: LDAP session initialized for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:20)
```

"anand" is the user used to authenticate the client available at Test\_Ldap OU.

Windows AD configuration, Bind user on the left pic and authentication user on the right pic



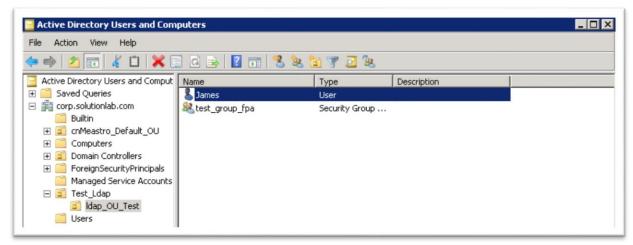
Packet capture taken from LDAP when bind is success and authentication is also success



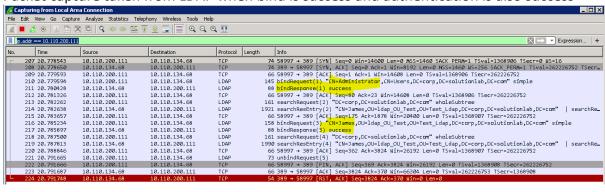
Logs from the AP when user authentication is success

```
:500-BD819C(config)# service show debug-logs wifid | grep LDAP
Jun 11 10:15:53: LDAP search initiated for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:120)
Jun 11 10:15:53: LDAP server bind successful for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:99)
Jun 11 10:15:53: LDAP session initialized for client [34-69-87-90-C3-0F] on ssid[test_ldap] from server[10.110.134.68] (ldap.c:
Jun 11 10:15:53: Handling hotspot login request for user[anand] from LDAP Server[10.1\overline{1}0.1\overline{3}4.68]
     11 09:35:33: LDAP provided session time[0], idle timeout[0], reply-msg=N/A (hotspot.c:1875)
```

"James" is the user used to authenticate the client available at Idap\_OU\_Test OU which is inside the Test Ldap OU



Packet capture taken from LDAP when bind is success and authentication is also success



Logs from the AP when user authentication is success

```
Logs from the AP when user duffication is seeded.

E500-BD819C(config) #

E500-BD819C(config) # service show debug-logs wifid | grep LDAP

Jun 11 10:31:05: LDAP provided session time[0], idle timeout[0], reply-msg=N/A (hotspot.c:1875)

Jun 11 10:31:05: LDAP provided session time[0], idle timeout[0], reply-msg=N/A (hotspot.c:1875)

Jun 11 10:31:05: LDAP search entries found: 1 for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:228)

Jun 11 10:31:05: LDAP search status: Success for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:223)

Jun 11 10:31:05: LDAP Return code: 115 for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:223)

Jun 11 10:31:05: LDAP Return code: 115 for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:223)

Jun 11 10:31:05: LDAP search initiated for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:223)

Jun 11 10:31:05: LDAP search initiated for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:167)

Jun 11 10:31:05: LDAP server bind successful for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:126)

Jun 11 10:31:05: LDAP search initiated for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:120)

Jun 11 10:31:05: LDAP search initiated for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:120)

Jun 11 10:31:05: LDAP server bind successful for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:20)

Jun 11 10:31:05: LDAP server bind successful for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:20)

Jun 11 10:31:05: LDAP server bind successful for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:20)

Jun 11 10:31:05: LDAP server bind successful for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:20)
```

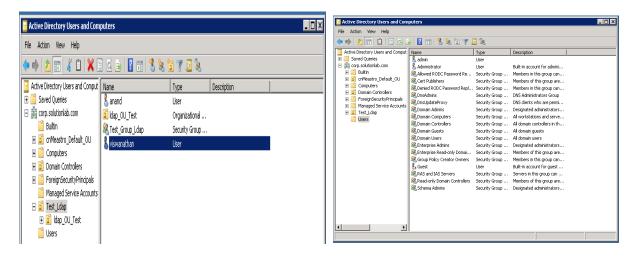
Let's use another Administrative user to bind the AP with the Active directory.

"viswanathan" —is an administrative user already available in the Test LDAP OU

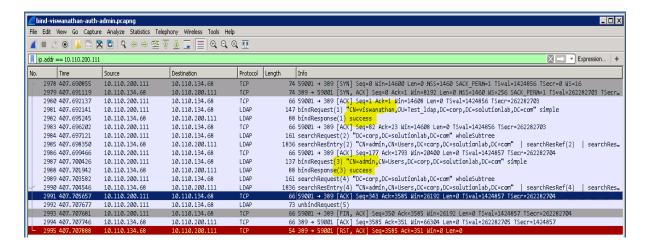
"admin" is the user used to authenticate the client available at default users group. cnMaestro/ AP configuration is,

LDAP Server		
Base DN:	DC=corp,DC=solutionlab,DC=com	e.g DC= <name>,DC=<name></name></name>
Admin DN:	CN=viswanathan,OU=Test_ldap,DC=corp,DC=solutionlab,DC=com	e.g CN= <name>OU=<name>,DC=<name>,DC=<name></name></name></name></name>
Admin Password:		Specify LDAP Admin Password

Windows AD configuration, Bind user on the left pic and authentication user on the right pic



Packet capture taken from LDAP when bind is success and authentication is also success



Logs from the AP when user authentication is success

```
E500-BD819C(config)  
E500-BD819C(config)  
E500-BD819C(config)  
Service show debug-logs wifid | grep LDAP

Jun 11 10:40:24: LDAP provided session time[0], idle timeout[0], reply-msg=N/A (hotspot.c:1875)

Jun 11 10:40:24: LDAP search entries found: 1 for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:228)

Jun 11 10:40:24: LDAP search status: Success for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:213)

Jun 11 10:40:24: LDAP Return code: 115 for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:223)

Jun 11 10:40:24: LDAP Return code: 115 for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:223)

Jun 11 10:40:24: LDAP search initiated for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:223)

Jun 11 10:40:24: LDAP search initiated for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:167)

Jun 11 10:40:24: LDAP server bind successful for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:146)

Jun 11 10:40:24: LDAP search initiated for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:120)

Jun 11 10:40:24: LDAP search initiated for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:20)

Jun 11 10:40:24: LDAP search initiated for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:20)

Jun 11 10:40:24: LDAP server bind successful for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:20)

Jun 11 10:40:24: LDAP server bind successful for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:20)

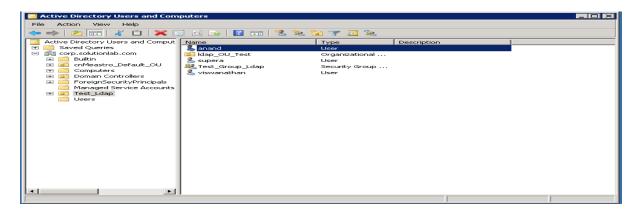
Jun 11 10:40:24: LDAP server bind successful for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:20)

Jun 11 10:40:24: LDAP server bind successful for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:20)

Jun 11 10:40:24: LDAP server bind successful for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:20)
```

"anand" is the user used to authenticate the client available at Test\_Ldap OU.

Windows AD configuration, authentication user screen shot from the Active Directory



Packet capture taken from LDAP when bind is success and authentication is also success

```
bind-viswanathan-auth-anand.pcapng
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        _ 🗆 ×
                                                                           △ ■ Ø • |
   ip.addr == 10.110.200.111
                                                                                                                                                                                                                                            Protocol Length Info

TCP 74 59004 + 389 [SYN] Seq=0 Win=14600 Len=0 MSS=1460 SACK PERM=1 TSval=1870516 TSecr=0 WS=16

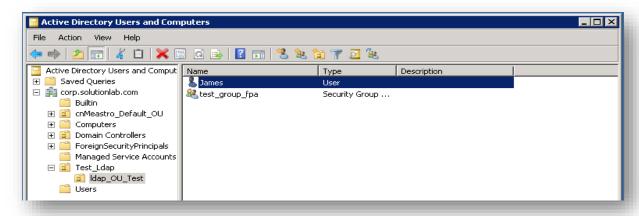
TCP 74 389 + 59004 [SYN, Ack] Seq=0 Ack=1 Win=8192 Len=0 MSS=1460 WS=256 SACK PERM=1 TSval=262728380 TSecr=

TCP 74 389 + 59004 [SYN, Ack] Seq=0 Ack=1 Win=8192 Len=0 MSS=1460 WS=256 SACK PERM=1 TSval=262728380 TSecr=
                                                                                                                                                               Destination
10.110.134.68
10.110.200.111
                                Time
                                                                           10.110.200.111
                                                                                                                                                                                                                                                                                        A 59004 - 389 [SYM] Seq=0 Min-14600 Lene MSD-1460 SAK PENN-1 ISV31-1870516 TSECT=0 MS-16
A 389 - 59004 [SYM, KK] Seq=0 Ack=1 Min-14608 Lene OF SIA-1870516 TSECT=262728380 TSECT=66 59004 - 389 [ACK] Seq=1 Ack=1 Min-14608 Lene OF SIA-1870516 TSECT=262728380
A 59004 SAM SEQ=0 Ack=2 Min-14608 Lene OF SIA-1870516 TSECT=262728380
B 59004 - 389 [ACK] Seq=2 Ack=23 Min-14608 Lene OF SIA-1870516 TSECT=262728380
B 59004 - 389 [ACK] Seq=2 Ack=23 Min-14608 Lene OF SIA-1870516 TSECT=262728380
B 59004 - 389 [ACK] Seq=2 Ack=23 Min-20400 Lene OF SIA-1870516 TSECT=262728380
B 59004 - 389 [ACK] Seq=177 Ack=1796 Min-20400 Lene OF SIA-1870516 TSECT=262728381
B 59004 - 389 [ACK] Seq=177 Ack=1796 Min-20400 Lene OF SIA-1870516 TSECT=262728381
B 59004 - 389 [ACK] Seq=178 Ack=359 Min-20400 Lene OF SIA-1870517 TSECT=262728381
B 59004 - 389 [ACK] Seq=384 Ack=3591 Min-26192 Lene OF SIA-1870517 TSECT=262728381
B 59004 A 389 [ACK] Seq=384 Ack=3591 Min-26192 Lene OF SIA-1870517 TSECT=262728381
B 59004 [ACK] Seq=595 Ack=3591 Min-26192 Lene OF SIA-1870517 TSECT=262728381
B 59004 [ACK] Seq=5951 Ack=356 Min-66304 Lene OF SIA-1870517 TSECT=262728381
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365 44.818037
367 44.819894
368 44.829841
369 44.822541
370 44.822541
371 44.823516
372 44.825351
374 44.827930
375 44.828934
376 44.829347
377 44.835328
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                        379 44.835377
                                                                                      10.110.134.68
                                                                                                                                                                    10.110.200.111
10.110.200.111
                                                                                                                                                                                                                                                                                                       66 389 + 59004 [ACK] Seq=3591 Ack=356 Win=66304 Len=0 TSval=262728382 TSet
```

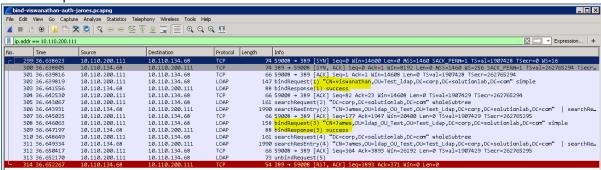
#### Logs from the AP when user authentication is success

```
E500-BD819C(config) #
```

James" is the user used to authenticate the client available at Idap\_OU\_Test OU which is inside the Test Ldap OU



Packet capture taken from LDAP when bind is success and authentication is also success



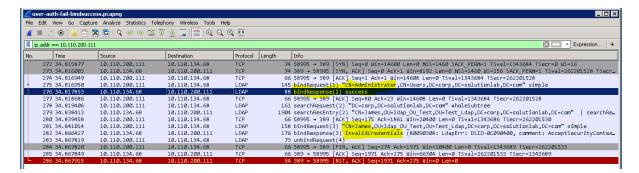
Logs from the AP when user authentication is success

```
E500-BD819C(config) #
```

How to analyse User authentication is fail

Scenario -1 - Bind is success, search is success and guest user authentication is failing (invalid credentials)

Packet capture taken from LDAP when bind is success and authentication is failure



Logs from the AP when user authentication is failure and bind and search is success

```
E500-BD819C(config) #
E500-BD819C(config) # service show debug-logs wifid | grep LDAP

Jun 11 10:26:53: LDAP server bind failed: Invalid credentials for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c Jun 11 10:26:53: Authenticating user[James] dn[CN=James,OU=ldap_OU_Test,OU=Test_Ldap,DC=corp,DC=solutionlab,DC=com] from LDAP S

Jun 11 10:26:53: LDAP search initiated for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:120)

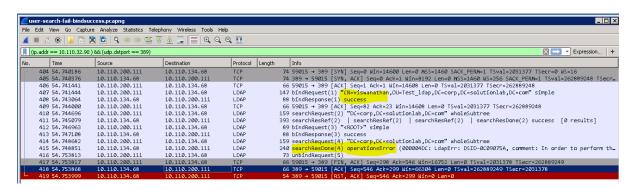
Jun 11 10:26:53: LDAP server bind successful for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:99)

Jun 11 10:26:53: LDAP session initialized for client [34-69-87-90-C3-0F] on ssid[test_ldap] from server[10.110.134.68] (ldap.c: Jun 11 10:26:53: Handling hotspot login request for user[James] from LDAP Server[10.110.134.68]

E500-BD819C(config) #
```

Scenario -2 – Bind is success, search fails and user authentication is failing

Packet capture taken from LDAP when bind is success and authentication is failure (search fails with reason OperationsError- reason user not available)



Logs from the AP when bind is success and search is failure resulting in user fail

```
E500-BD819C(config) #
E500-BD819C(config) # service show debug-logs wifid | grep LDAP

Jun 11 12:21:30: LDAP search entries found: 0 for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:228)

Jun 11 12:21:30: LDAP search status: Operations error for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:213)

Jun 11 12:21:30: LDAP search initiated for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:167)

Jun 11 12:21:30: LDAP server bind successful for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:146)

Jun 11 12:21:30: Authenticating user[Jhon] dn[(null)] from LDAP Server[10.110.134.68]

Jun 11 12:21:30: LDAP search initiated for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:120)

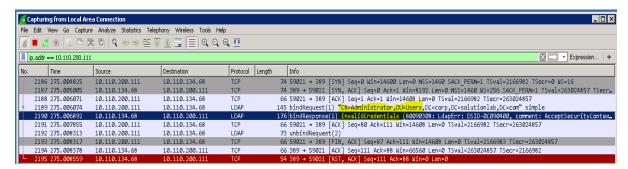
Jun 11 12:21:30: LDAP server bind successful for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c:99)

Jun 11 12:21:30: LDAP session initialized for client [34-69-87-90-C3-0F] on ssid[test_ldap] from server[10.110.134.68] (ldap.c:Jun 11 12:21:30: Handling hotspot login request for user[Jhon] from LDAP Server[10.110.134.68]

E500-BD819C(config) #
```

Scenario -3 – Bind is failing, LDAP is reachable

In the below capture, we can see that the OU=Users is not correct and that is the reason for the failure. Correct usage is "CN=Administrator, CN=users,..."



Logs from the AP when bind is failing

```
E500-BD819C(config) # service show debug-logs wifid | grep LDAP

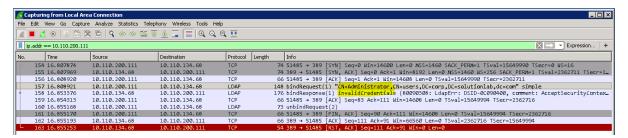
Jun 11 12:45:02: LDAP server bind failed: Invalid credentials for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c

Jun 11 12:45:02: LDAP session initialized for client [34-69-87-90-C3-0F] on ssid[test_ldap] from server[10.110.134.68] (ldap.c:

Jun 11 12:45:02: Handling hotspot login request for user[James] from LDAP Server[10.110.134.68]
```

# Scenario -4 – Bind is failing, LDAP is reachable, Administrator Password is wrong

In the below capture, we can see that the response for bind request is invalid credentials.



Logs from the AP when bind is failing

```
E500-BD819C(config) # service show debug-logs wifid | grep LDAP

Jun 13 08:56:50: LDAP server bind failed: Invalid credentials for client [34-69-87-90-C3-0F] from server[10.110.134.68] (ldap.c

Jun 13 08:56:50: LDAP session initialized for client [34-69-87-90-C3-0F] on ssid[test_ldap] from server[10.110.134.68] (ldap.c:

Jun 13 08:56:50: Handling hotspot login request for user[anand] from LDAP Server[10.110.134.68]
```

# Scenario -5 – Bind is failing, LDAP is not reachable,

Logs from the AP when bind is failing

```
E500-BD819C(config) #
E500-BD819C(config) # service show debug-logs wifid | grep LDAP
Jun 13 09:13:57: LDAP server bind failed: Can't contact LDAP server for client [34-69-87-90-C3-0F] from server[10.110.134.168]
Jun 13 09:13:57: LDAP session initialized for client [34-69-87-90-C3-0F] on ssid[test_ldap] from server[10.110.134.168] (ldap.c (ldap.c:46)
Jun 13 09:13:57: Handling hotspot login request for user[anand] from LDAP Server[10.110.134.168]
Jun 13 09:13:57: No hs session found for cgi login request, create a new session (hotspot.c:1559)
Jun 13 09:13:57: Login request received for client[34-69-87-90-C3-0F] (hotspot.c:1529)
E500-BD819C(config) #
E500-BD819C(config) #
```