

 Cambium Networks™ Cambium Networks, Inc. 3800 Golf Road Schaumburg, IL 60008, U.S.A.	Document Number	FSB 9070
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FIELD SERVICE BULLETIN PTP 450 Radio's in Canada should enforce IC regulations	Application	Global
	Effective Date	22 November 2017
	Expiry Date	N/A

FIELD SERVICE BULLETIN

BULLETIN TYPE		SEVERITY RECOMMENDATION	
	Warranty Service	X	High – Perform immediately
	Informational		Medium – Perform at next scheduled maintenance
X	Customer Specific		Low – Perform when system exhibits symptoms

SUBJECT: PTP 450 enforcement of Country Specific License key – Only to customers who use PTP450 in Canada

Symptom	Innovation, Science and Economic Development (ISED) Canada Radio Standard Specification RSS-247 Iss2 does not permit the 'capability' of transmitting in the 5600-5650 MHz band. For compliance with ISED standards all PTP 450 radios used in Canada must apply the Country License Key for Canada
Current Status of Investigation	Ensure that all PTP 450 Radios deployed in Canada are installed with the Country License key for Canada

Recommendation / Resolution	<p>If PTP 450 Radio are deployed in Canada, the country code on the Radio must use a license derived from Country "Canada":</p> <p>Step 1: Go to https://support.cambiumnetworks.com/licensekeys/pmpregion</p> <p>Step 2: Enter the Radio MAC address, choose the Country name as "Canada" and Submit. The Canada License Key will be generated and made available for download.</p> <p>Step 3: Login to the radio, follow the steps in the 15.1.1 PTP 450 User Guide Chapter 7: General Configuration to start the Installation Wizard and enter the new Canada License Key.</p>
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NOTE: To ensure compliance with local regulations the End User/Installer of the Radio is responsible for ensuring that the Radio is installed in accordance with the Installation Instructions.

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